



The Municipality of West Elgin along with its affiliates are committed to providing a safe, comfortable and enjoyable experience that is inclusive, free of discrimination and harassment at all times. Everyone is welcome and should expect and help to promote an environment where people are treated in a courteous, professional, considerate and respectful manner by all fans, arena staff, team and event personnel, performers, players and other guests. Accordingly, The Municipality has a zero-tolerance policy towards acts of racism of any kind and will not tolerate unsafe, abusive, unlawful or offensive conduct in our Venue. The following conduct is prohibited in the Venue, parking lots, facilities and areas controlled by the Municipality of West Elgin:

- Behaviour that is unruly, disruptive, threatening or violent in nature, including verbal or physical harassment of officials, players, staff or fans
- Conduct that is illegal
- Conduct that results in damage to the Arena or other personal property
- Displaying signs, symbols, images (including those associated with hate based organizations), using language or making gestures that are threatening, abusive, or discriminatory, including on the basis of race, ethnicity, national origin, religion, gender, gender identity, ability, and/or sexual orientation
- Weapons of any kind including, but not limited to, knives, pepper spray, stun guns, concealed weapons and firearms
- Possession of an unauthorized pyrotechnic device, smoke or fireworks
- Throwing objects of any kind, or entering the playing surface or performance area
- Failing to follow requests from Venue staff regarding arena operations, policies and emergency response procedures
- Irresponsible use or consumption or any signs of impairment from use of alcohol or other substances
- Smoking (including e-cigarettes or vapourizers) except in specifically designated areas
- Any disruptive, harmful or disorderly behaviour or any act which, in the opinion of Arena officials, presents a risk to the safety of fans or staff, interferes with the game or event or otherwise targets other fans or other fans' enjoyment of the game.

***In conclusion Cheer Respectively, Play Safe and encourage the Athletes/Players/Participants***